



Monthly News & Updates

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DECEMBER, 2016

More Internet Service Information

There is still no definitive word from Hawaiian Telcom regarding the improvements they have made to their Kalopa area facilities or any information about further improvements in the PMKCA area, but Kalopa area residents should have already noticed a great improvement in service. For example, my home is the farthest away from the Kalaniai DSL substation than all other users and it is now getting about 3.5 to 4.0 Mbs speeds. Every other Hawaiian Telcom customer using that substation should be getting even better service. Those closest to the substation should see much higher speeds, approaching 15 Mbs.

One customer, who had



PMKCA President Joe Clarkson

I know of several families who have been able to sign up for DSL service after many frustrating years of waiting. If you live in the Kalopa area and would like DSL service, be sure to call Hawaiian Telcom soon. We still have no definite information about how many more customers they can serve.

Association Road Cleanup Day

It has been quite some time since PMKCA has scheduled a volunteer road

read my last month's President's message, found that his service was much slower than expected. He called me to tell me about his experience in case it might help others. He was getting only about 1 Mbs speed. It turned out that his phone line had several defects (after the point of connection with Hawaiian Telcom equipment) and those defects were greatly reducing his speeds. After making sure that all wiring and connections were properly installed, his speeds increased to about 11 Mbs, a greater than tenfold improvement. We must be aware that connectivity is not solely dependent on Hawaiian Telcom equipment.

If any Hawaiian Telcom customer is curious about their connectivity, a diagnostic web site is available that will show the details of their connection. That site can be found at <http://beta.speedtest.net>

Please note that this site displays internet connection speeds in thousands of bits per second (kbs), not millions of bits per second (Mbs). 1 Mbs is equal to 1,000 kbs. Kalopa substation users should be seeing speeds of at least 4000 kbs unless wiring problems are reducing connectivity.

cleanup work day. Now that many of us are expecting visitors for the holiday season, we have a chance to help make sure that they and other travelers see our community roadways at their best. A road cleanup has been scheduled for the morning of Saturday, December 10th. PMKCA area residents who are willing to help remove litter from our roadsides are encouraged to do so on that morning.

Most volunteers will just walk the road that fronts their home and pick up any trash they find. We hope that the weather will cooperate, allowing us to go for a pleasant morning walk and pick up rubbish.

Volunteers can get together at Hawaiian Vanilla Company after the cleanup for a pau hanarecuperation, which is scheduled for 10 am. Coffee, vanilla iced tea and vanilla lemonade will be available courtesy the Vanilla Company. Those who have collected bags of rubbish may drop them off at the Vanilla Company for transport to the transfer station if desired. We hope that many of you will volunteer. Many hands make light work.

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